

An introduction to our Wedding Planners – Martin and Abbey

Being a wedding planner, for some, is a dream job. As wedding co-ordinators here at Buckatree Hall Hotel, both Martin and Abbey take a great deal of joy in the job they do. Planning a wedding can be great fun, stressful, tiring, inspiring and exciting all at the same time. Our newly appointed co-ordinators are taking over from Kaya who will be shortly leaving us on maternity leave. We wish Kaya and the family all the very best and can't wait to meet the new Buckatree Bambino!

So, what do we know about Martin and Abbey? Let's start with Martin as he has been an integral part of the Buckatree family for over 5 years. Martin's new role is Banqueting Manager. He is responsible for the operational side of running all weddings & events and will be assisting Abbey with appointments, show rounds and admin duties. Many of you will already know Martin. When asked what he is most looking forward to in his new role he said;

"I have always enjoyed meeting and looking after our guests. In my new role the key focus has to be flexibility and adaptability. I firmly believe that when you are in a service industry you should make yourself available when the client needs you and not the other way around. For me, it is important to listen and take on board the needs of the client. I do not subscribe to a philosophy of 'that's how we do it'.

Along with Abbey I look forward to meeting the challenges of my new role and exceeding the expectations of all our existing and future brides and grooms"

Abbey is a recent addition to our team but has been working alongside Kaya since she joined us in October. Originally from West Bromwich Abbey moved away to work on board a super yacht sailing the Mediterranean sea! Her experience of dealing with the 'super rich' has nourished her understanding of true hospitality. Abbey went on to tell us;

"When I moved back to the area I was fortunate to be in the right place at the right time. I was looking for work and applied for a receptionist position at the hotel. I quickly learnt the ropes and found myself being drawn into the Events department where I soon took on the role as a part time co-ordinator in addition to my main duties on reception.

I think a lot of people are drawn to wedding planning, particularly us girls with our dreams of fairy tale weddings to our prince charming, as they think it is a glamorous and romantic job. It is most certainly both of those things, but a lot of hard work and application is also required. Working alongside Martin is a fantastic opportunity as he has built up a wealth of knowledge about both the hotel and also the aspirations of many a bride and groom"

I have seen the passion from Martin, for wedding planning grow every year. I am inspired by the various brides and grooms-to-be who trust in him to deliver their dreams, I can think of nothing more rewarding in the work place than to have been part of creating such a memorable day.

Answering the mountain of emails and inquiries that come in every day requires strong administration skills and this is where Martin and Abbey will work together to answer everything as quickly as possible.

Buckatree Hall is an independent hotel with the support of a great management and operational team. We are not a big corporate hotel and therefore we can guarantee a more personal approach to wedding planning. Wedding planning is a wonderful career and most definitely not a 9-5 job. Both Martin and Abbey are available to discuss your special day, anytime, night or day (within reason!).

For more information about the Buckatree Hall Hotel, visit www.buckatreehallhotel.com or call 01952 641821

